

Hotel Guest Room Attendant (Housekeeping)

Come Join Our Team as a Guest Room Attendant!

Do you have a knack for cleaning and a passion for customer service? We are looking for dedicated and detail-oriented Guest Room Attendants who will help keep our hotel facilities sparkling clean, inviting, and comfortable. Please join us and become a key player in our mission to provide outstanding service and a welcoming environment for our guests.

Position Responsibilities:

- **Cleaning** – Tidy and clean hotel guest rooms in accordance with our cleanliness standards and within established timelines. This includes vacuuming, dusting, changing bedding, cleaning bathrooms, and restocking towels and supplies.
- **Customer Service** – Provide exceptional customer service to our guests with a friendly and helpful attitude. Respond to guest requests in a professional and efficient manner.
- **Organized Approach** – Create and follow daily task lists and keep accurate records of completed/cleaned rooms.
- **Communication** – Report shortages, items that need repair, or security issues promptly.
- **Safety First** – Comply with health and safety regulations, and follow company policies and licensing laws.

We are looking to hire fantastic people who...

- Have previous experience in similar or related jobs.
- Are able to work independently and stay motivated, while meeting high quality standards.
- Are able to prioritize appropriately and manage time well.
- Are happy to provide excellent customer service to our guests.
- Demonstrate their professionalism, while working efficiently and with attention to detail.

Why Join Us?

At the Holiday Inn & Suites Downtown Duluth, we understand and appreciate the important role that our associates play in delivering excellence to our guests. Come be part of our Team!

Pay: Starting at \$16.34 per hour

Benefits: Eligibility is based on PT or FT status.

- Paid Time Off (PTO)
- Holiday Pay (If Worked)
- Health, Life, Dental, Vision, and Disability Benefits
- Retirement Benefits
- Meal Benefit
- Employee Discounts for Hotel Stays
- Provided Uniforms

Shift:

- PT and FT positions available.
- Day shift.

Work Location: In person